



Spring Lodge – Sexual Assault Referral Centre

Pathway for referrals to SARC/ISVA Service

The referrer contacts Spring Lodge for any enquiries regarding service or eligibility.

During office hours via Spring Lodge reception ☎ 01522 524402
In an emergency out of hours on our emergency line ☎ 0800 953 4130



Alternatively, a referral is made using our referral form SL35 and sent to our secure email

📧 lpn-tr.SpringLodge@nhs.net.

Most up-to-date referral form available on request.



Referral received and triaged for eligibility
and to ensure required information is available for the ISVA support service.



If full ISVA legal support is required and appropriate, referrer will be notified of a named ISVA worker and they will contact the person within two working days. 🕒



If brief intervention is required, such as options chat and/or anonymous intelligence gathering, then ISVA support service will keep referral and contact person to arrange telephone or face to face appointment as appropriate.



If referral is inappropriate, or for services that we are not able to provide, the ISVA support service will advise referrer and signpost to more appropriate agencies.